

Friday, January 7, 2022

To all Endura customers and distributors:

Recognizing that the Omicron Covid variant is becoming more and more prevalent as days go by, Endura is hoping for the best, and planning for the worst.

Some news articles suggest that companies can expect up to 50% of their staff being off sick in the next few weeks.

Endura management has spent considerable time making plans for staff shortages to ensure continuity as best as we can. We have done things like cross train jobs and ensured that certain people can work effectively from home as well as many other smaller measures.

We are very careful in our place of work to ensure that every worker is masked when interacting with others and have reminded everybody often that if they feel even a little sick to avoid coming to the plant until they have tested negative for Covid.

All the planning though doesn't mean that in the event of significant staff shortages all will be normal. If we do in fact experience staff shortage, then our ability to produce and ship product is likely to be hampered to some degree. While we have a history of providing colour matches quickly, usually within a day or two at the most, it's likely that matches will take longer.

How our customers can help is to give us as much lead-time as possible and to expect shipping delays. We will always strive to provide top-notch service and support and will do our best throughout this trying time.

If you have questions or concerns, don't hesitate to contact me.

Curtis Lee
Vice President.