

Dear Endura Customers and Vendors,

Update: COVID-19

All Endura locations in North America are open and we are continuing to offer all our services including sales, technical support and color matching. We have also been working with our suppliers and logistics partners to ensure supply and capacity is maintained at all our facilities.

Endura's top priority is to ensure the health and safety of our staff, customers and vendors, and to mitigate the spread of the coronavirus in our communities. To that end we are taking the following precautionary measures:

- All our staff will limit off-site visits to as-needed basis
- We are encouraging phone and email communications and limiting physical interactions
- To help minimize transmission, we are refraining from shaking hands and any other contact that may increase the spread of COVID-19
- We have completed significant staff training in WHO and CDC best practices

We request that all non-essential visits to Endura facilities be minimized. We also ask people refrain from any site visits if any of the following conditions are true:

- You have traveled outside the country in the last 2 weeks
- You have been in close contact with someone exhibiting symptoms related to COVID-19
- You are exhibiting symptoms related to COVID-19

As a reminder, please be vigilant in washing surfaces (e.g. door handles, counters, keyboards, phones etc.)

If you have any questions, please contact us at: 1-800-661-9930 or visit [www.endurapaint.com](http://www.endurapaint.com)

Stay safe,

Endura Paint Team